YE - Enfield - Confidence and Satisfaction

Confidence	% ±	Vol ±	Position (Vol)	R12 to Q2 17/18	R12 to Q4 17/18
Relied Upon	-6%	-4	₽	67%	63%
Fair Treatment	-4%	-3	1	70%	67%
Dealing	-3%	-2	₽	62%	60%
Listening	-6%	-4	1	62%	58%
Informed	-5%	-2	1	44%	42%
Contact	-50%	-19		38%	19%
Good Job	-7%	-4	.	59%	55%

Satisfaction	<u> </u>	% ±	Vol ±	Position	Previous Period	Period 17/18 (Jun 17 to May 18) %
Burglary		-3%	-2	₽	80	78
Assault		-1%	-1	₽	67	66
Vehicle Crime		0%	0	₽	69	69
Hate Crime		-5%	-3	₽	62	59
Robbery		0%	0	=>	75	75